

December 2019

Dear valued Provider

POLMED DSP NETWORK FOR CHRONIC, ACUTE, OTC AND HIV MEDICINE 2020

Scriptpharm would like to thank you for your participation and valuable contribution to the POLMED pharmacy network during 2019. This arrangement will continue for 2020. Please note the updated information relating to the scheme, benefits and network arrangement for the coming year.

CHANGES TO NOTE FOR 2020:

1. POLMED REFERENCE PRICE LIST TO BE ADJUSTED EFFECTIVE 1 JANUARY 2020

- The POLMED Reference Price List was developed on the basis of cost-effective, evidence-based medicine and forms part of the scheme's ongoing efforts to ensure Scheme sustainability and affordability to their valued members.
- Any medication that is priced higher than the reference price for that group will attract a co-payment, which constitutes the difference between the prescribed item and the reference price.
- The POLMED Reference Price List is available on the POLMED website at www.polmed.co.za
- As a DSP to the scheme, we look forward to your support in making this initiative a success.

2. HIV CLAIMS TO BE PAID BY SCRIPTPHARM IN 2020

REMINDER:

- Current contracted dispensing fees for chronic, acute and HIV remain the same going into 2020.
- As a participating network pharmacy you agree not to charge members co-payments over and above the agreed dispensing fee.
- A 20% co-payment will be levied in the event of voluntary utilization of an out-of-network pharmacy.

IF YOU REQUIRE ASSISTANCE, PLEASE CONTACT:

Member queries	POLMED Client Service Call Centre	0860 765 633
Provider (GP's & Pharmacies)	Provider Contact Centre	0861 112 666
Medicine/Authorisation Queries	POLMED Client Service Call Centre	0860 765 633 <i>Follow the voice prompt and select Chronic Medicine Management</i>
POLMED PHARMACY NETWORK	ScriptPharm	Email: polmed@scriptpharm.co.za Call Centre: (011) 100 7557
POLMED CHRONIC AND HIV CLAIMS PAYMENT & QUERIES	ScriptPharm	Email: polmed@scriptpharm.co.za Call Centre: (011) 100 7557
POLMED MEDICINE MANAGEMENT	www.polmed.co.za Member zone; Managed Care; Medicine Management	<ul style="list-style-type: none">• POLMED Acute-out-of-Formulary List• POLMED Comprehensive PMB Formulary• POLMED Exclusion list
POLMED REFERENCE PRICE INFORMATION	Provider Contact Centre	0861 112 666 polmed@scriptpharm.co.za

We thank you for your valued support during 2019 and look forward to this extending into 2020.

We wish you a wonderful festive season.

Yours in Pharmacy,

SCRIPTPHARM PHARMACY MANAGEMENT TEAM

Call Centre: 011 100 7557

Fax: 0866 791 579

email: polmed@scriptpharm.co.za

website: www.scriptpharm.co.za