



A Member of AfroCentric Group

Scriptpharm

Scriptpharm - Privacy Notice

This privacy notice provides details of the personal information we collect from you, what we do with it, how you might access it and who it might be shared with.

Our Organisation

Scriptpharm
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ATTENTION all children.

This is a very important notice which we must share with you and any one of your parents or legal guardians. To make use of our services, we need information which is personal to you. For example, your name, your email address and your phone number. It might be so that we cannot use your information unless your parent agrees. Please tell your parents to read the notice below.

ATTENTION all parents / legal guardians

In order for children to make use of our services we need to use their personal information and for this we are required by law to obtain the consent of a parent or legal guardian. Before deciding on consent it is important for parents to understand our information security and privacy policies. It is equally important for parents to explain to children, the implications of not providing our organisation with the proper consent. A link to our consent form can be found wherever we collect personal information of children.

What we do with your personal information

We use your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation. We may use your personal information for other

similar purposes, including marketing and communications, but that will only occur in the case where we have your consent or another lawful justification for doing so.

From our **Patients** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until contract completion
Medical treatment, prescription and referrals	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of event or promotion
Membership administration and management	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of event or promotion
Auditing and taxation services	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for purposes of proof
Customer sales, service and support	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for purposes of proof
Medical treatment, prescription and referrals	S11 - We have the data subject's consent	Until consent withdrawn
Customer sales, service and support	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre Operations)	Until contract completion
Medical consultation and examination	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre Operation)	Until contract completion

Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre Operation)	Until contract completion
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre Operation)	Until contract completion
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Section 21 prescriptions sent to Suppliers to place order for medication.)	Until no longer needed for the purposes of proof
Auditing and taxation services	S11 - We have the data subject's consent	Until no longer needed for the purposes of proof
Customer sales, service and support	S11 - We have the data subject's consent	Upon conclusion of event or promotion

From our **Patients** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completion
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completion

Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completion
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	When historical, statistical or research purpose expires
Medical treatment, prescription and referrals	S11 - To conclude or perform a contract to which the data subject is party	When historical, statistical or research purpose expires
Auditing and taxation services	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for the purposes of proof
Medical treatment, prescription and referrals	S11 - For the proper performance of a public law duty by a public body	As per the Pharmacy Act, records need to be kept for 5 years
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until contract completion
Medical treatment, prescription and referrals	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the event or promotion
Membership administration and management	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the event or promotion
Medical treatment, prescription and referrals	S11 - We have the data subject's consent	Until consent withdrawal

Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Section 21 medication prescriptions sent to Supplier for the authorising of controlled substances.)	Until no longer needed for purposes of proof
Auditing and taxation services	S11 - We have the competent person's consent	Until no longer needed for purposes of proof
Customer sales, service and support	S11 - We have the competent person's consent	Upon conclusion of the event or promotion
Personalised services to beneficiaries	S11 - We have the competent person's consent	Upon conclusion of the event or promotion

From our **Children** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Medical treatment, prescription and referrals	S11 - For the proper performance of a public law duty by a public body	As per law all records need to be retained for 5 years

Medical treatment, prescription and referrals	S11 - We have the data subject's consent	Until consent withdrawn
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From our **Beneficiaries** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract comp
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract comp
Auditing and taxation services	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Reports of all medical aid claims are sent to the applicable medical aids)	Until no longer need purposes of proof
Medical treatment, prescription and referrals	S11 - For the proper performance of a public law duty by a public body	As per Law , records be kept for 5 years
Membership administration and management	S11 - To conclude or perform a contract to which the data subject is party	Until contract comp
Customer sales, service and support	S11 - We have the data subject's consent	Until no longer need purposes of proof

Personalised services to beneficiaries

S11 - We have the competent person's consent

Until no longer needed for
purposes of proof

From our **Service Providers** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for purposes of data access
Customer sales, service and support	S11 - We have the data subject's consent	Until no longer needed for purposes of proo
Employee monitoring	S11 - We have the data subject's consent	Until no longer needed for purposes of data access
Employee recruitment	S11 - We have the data subject's consent	Until no longer needed for purposes of data access
Employment and performance management	S11 - We have the data subject's consent	Until no longer needed for purposes of data access
Legal advice and representation	S11 - We have the data subject's consent	Until no longer needed for purposes of data access
Student enrolment and ongoing administration	S11 - We have the data subject's consent	Until no longer needed for purposes of proo
Student examinations and assessments	S11 - We have the data subject's consent	Until no longer needed for purposes of proo

Student transfers and exits	S11 - We have the data subject's consent	Until no longer needed for purposes of proo
Travel and events management	S11 - We have the data subject's consent	Until no longer needed for purposes of proo
Customer sales, service and support	S11 - We have the data subject's consent	Upon conclusion of the service, event or pro
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed
Auditing and taxation services	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for purposes of proo
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for purposes of proo
Customer sales, service and support	S11 - We, the Responsible Party must comply with a legal obligation	Until tax or other legal retention period expi
Membership administration and management	S11 - We, the Responsible Party must comply with a legal obligation	Until tax or other legal retention period expi
Business advisory		
Auditing and taxation services	S11 - To conclude or perform a contract to which the data subject is party	Until tax or other legal retention period expi

Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until tax or other legal retention period expires
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From our **Legal Guardians** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Medical treatment, prescription and referrals	S11 - For the proper performance of a public law duty by a public body	As [er Pharmacy act, records n kept for 5 years
Auditing and taxation services	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for purp subject's access
Auditing and taxation services	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for purp proof

Customer sales, service and support	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for purp proof
Medical treatment, prescription and referrals	S11 - We have the data subject's consent	Until consent withdrawn

From our **Students** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Employee monitoring	S11 - We have the data subject's consent	Until no longer needed for purposes
Employee recruitment	S11 - We have the data subject's consent	Until no longer needed for purposes
Employment and performance management	S11 - We have the data subject's consent	Until no longer needed for purposes
Student enrolment and ongoing administration	S11 - We have the data subject's consent	Until contract completed
Student examinations and assessments	S11 - We have the data subject's consent	Until no longer needed for purposes
Student transfers and exits	S11 - We have the data subject's consent	Until no longer needed for purposes

Auditing and taxation services	S11 - It is in our organisation's legitimate interest (Legal and regulatory compliance)	When historical, statistical or research expires
Student enrolment and ongoing administration	S11 - It is in our organisation's legitimate interest (Legal and regulatory compliance)	When historical, statistical or research expires
Student examinations and assessments	S11 - It is in our organisation's legitimate interest (Legal and regulatory compliance)	When historical, statistical or research expires
Student transfers and exits	S11 - It is in our organisation's legitimate interest (Legal and regulatory compliance)	When historical, statistical or research expires

From our **Competent Persons** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention
Customer sales, service and support	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until completion
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until completion
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until completion

From our **Suppliers** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	When historical, statistical or research purposes
Customer sales, service and support	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Employee monitoring	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Employee recruitment	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Employment and performance management	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Legal advice and representation	S11 - We, the Responsible Party must comply with a legal obligation	Until no longer needed for purposes of processing
Student enrolment and ongoing administration	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Student examinations and assessments	S11 - We have the data subject's consent	Until no longer needed for purposes of processing
Student transfers and exits	S11 - We have the data subject's consent	Until no longer needed for purposes of processing

Auditing and taxation services	S11 - We have the data subject's consent	Upon conclusion of the service, event or pro
Business advisory	S11 - We have the data subject's consent	Upon conclusion of the service, event or pro
Customer sales, service and support	S11 - We have the data subject's consent	Upon conclusion of the service, event or pro
Site management and security	S11 - We have the data subject's consent	Upon conclusion of the service, event or pro
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for purposes of data access
Stock Procurement	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for purposes of data access
Stock Procurement	S11 - We, the Responsible Party must comply with a legal obligation	Until no longer needed for purposes of proo

From our **Consultants** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Business advisory	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed

From our **Customers / Clients** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Section 21 medicines ordered on behalf of Client)	When historical, statistical or research purpose expires
Customer sales, service and support	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Medical treatment, prescription and referrals	S11 - It is in the legitimate interest of a third party to whom the information is supplied (Private Call Centre operations)	Until contract completed
Membership administration and management	S11 - It is in the legitimate interest of a third party to whom the information is supplied	Until contract completed
Customer sales, service and support	S11 - We have the data subject's consent	Until no longer needed for proof

Employee recruitment	S11 - We have the data subject's consent	Until contract completed
Student enrolment and ongoing administration	S11 - We have the data subject's consent	Until contract completed
Student examinations and assessments	S11 - We have the data subject's consent	Until contract completed
Student transfers and exits	S11 - We have the competent person's consent	Until contract completed
Travel and events management	S14 - For purposes of proof, where processing has been restricted	Until tax or other legal retention expires
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until no longer needed for proof
Maintaining a do-not-contact list	S11 - We have the data subject's consent	Until no longer needed for proof
Medical treatment, prescription and referrals	S11 - We have the data subject's consent	Until no longer needed for proof
Membership administration and management	S11 - We have the competent person's consent	Until no longer needed for proof
Personalised services to beneficiaries	S11 - We have the data subject's consent	Until no longer needed for proof

Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed
Medical treatment, prescription and referrals	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service promotion
Membership administration and management	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service promotion
Auditing and taxation services	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for proof
Customer sales, service and support	S11 - For the proper performance of a public law duty by a public body	Until no longer needed for data subject's access

From our **Prospective Employees** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Employee recruitment	S11 - To conclude or perform a contract to which the data subject is party	Until contract completion
Student enrolment and ongoing administration	S11 - To conclude or perform a contract to which the data subject is party	Until contract completion
Employee monitoring	S11 - It is in our organisation's legitimate interest (Legal and regulatory compliance)	Until consent withdrawal

What personal information do we collect?

We only collect the minimum amount of information that is relevant to the purpose. If you interact with us on the internet, the personal information we collect depends on whether you just visit our website or, use our services.

If you use our services, personal information is required to fulfill the requirements of that service.

Generally, we collect the following personal information. If there is any *specific* personal information to collect, we will indicate as such, at or near the time of collection.

- Online identifier
- Physical address
- Identification Number
- Telephone number
- Confidential Correspondence
- Education history
- Employment history
- Email address

- Financial & banking details
- Location information
- Name, together with other identifying information
- Personal opinions, views or preferences
- Delivery address

Special personal information could be about your health, your racial or ethnic origin, your trade union membership etc. We collect the following special personal information, under the appropriate lawful basis:

- Health or sex life
 - S32 - We comply with provisions concerning a data subject's health or sex life
 - S27 - We have the data subject's consent
 - S27 - To comply with an obligation of international public law
- Race or ethnic origin
 - S27 - We have the data subject's consent
- Criminal behaviour - allegations
 - S27 - We have the data subject's consent
 - S27 - For the establishment, exercise or defence of a right or obligation in law
- Biometric information
 - S27 - We have the data subject's consent
 - S27 - For the establishment, exercise or defence of a right or obligation in law

Who might we share your personal information with?

To maintain and improve our services, your personal information may need to be shared with or disclosed to our service providers, other organisations such as ours or, in some cases, public or legal authorities.

We transfer personal information to the following organisations and countries:

Data subject type	Organisation name	Type	Country
Patients	AfroCentric Health	Responsible Party	South Africa
Patients	Afrotech	Operator	South Africa
Patients	Allegra	Operator	South Africa

Patients	Allegra	Responsible Party	South Africa
Patients	Nedgroup Medical aid Scheme	Responsible Party	South Africa
Patients	Bonitas medical aid	Operator	South Africa
Patients	Polmed Medical Aid	Operator	South Africa
Patients	Medscheme	Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Operator	South Africa
Patients		Responsible Party	South Africa
Patients		Operator	South Africa
Patients		Responsible Party	South Africa
Patients		Responsible Party	South Africa

Patients		Operator	South Africa
Patients	AfroCentric Health	Responsible Party	South Africa
Patients	Afrotech	Operator	South Africa
Patients	Allegra	Operator	South Africa
Patients	Allegra	Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients	Bonitas medical aid	Responsible Party	South Africa
Patients	Fedhealth Medical aid	Responsible Party	South Africa
Patients	Interpharm	Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Responsible Party	South Africa

Patients	Medscheme	Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Responsible Party	South Africa
Patients		Operator	South Africa
Patients		Responsible Party	South Africa
Patients		Operator	South Africa
Patients	Polmed Medical aid	Responsible Party	South Africa
Patients	Sasolmed Medical aid	Responsible Party	South Africa
Patients	Section 21 Medicine Supplier	Responsible Party	South Africa
Patients		Operator	South Africa
Children	Allegra	Responsible Party	South Africa
Children		Responsible Party	South Africa

Children	Bonitas medical aid	Responsible Party	South Africa
Children		Responsible Party	South Africa
Children		Responsible Party	South Africa
Children	Interpharm	Responsible Party	South Africa
Children		Responsible Party	South Africa
Children	Medscheme	Responsible Party	South Africa
Children	Polmed Medical aid	Responsible Party	South Africa
Children		Responsible Party	South Africa
Beneficiaries	AfroCentric Health	Operator	South Africa
Beneficiaries	AfroCentric Health	Responsible Party	South Africa
Beneficiaries	Afrotech	Operator	South Africa
Beneficiaries	Allegra	Operator	South Africa

Beneficiaries	Allegra	Responsible Party	South Africa
Beneficiaries		Responsible Party	South Africa
Beneficiaries	Bonitas medical aid	Responsible Party	South Africa
Beneficiaries		Responsible Party	South Africa
Beneficiaries		Operator	South Africa
Beneficiaries		Responsible Party	South Africa
Beneficiaries	Interpharm	Responsible Party	South Africa
Beneficiaries		Responsible Party	South Africa
Beneficiaries	Medscheme	Responsible Party	South Africa
Beneficiaries		Operator	South Africa
Beneficiaries		Operator	South Africa
Beneficiaries	Polmed Medical aid	Responsible Party	South Africa

Beneficiaries		Responsible Party	South Africa
Beneficiaries		Operator	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	AfroCentric Health	Responsible Party	South Africa
Service Providers	Afrotech	Operator	South Africa
Service Providers	Allegra	Operator	South Africa
Service Providers	Allegra	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Bonitas medical aid	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa

Service Providers		Responsible Party	South Africa
Service Providers		Operator	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Finance Department (AfroCentric)	Responsible Party	South Africa
Service Providers	Group Finance	Operator	South Africa
Service Providers	Group Finance	Responsible Party	South Africa
Service Providers	Illumin8 BEE Consultants	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Nexus	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Medscheme	Responsible Party	South Africa

Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Operator	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Operator	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Polmed Medical aid	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers		Responsible Party	South Africa
Service Providers	Sanlam	Responsible Party	South Africa
Service Providers		Responsible Party	South Africa

Service Providers		Operator	South Africa
Service Providers		Responsible Party	South Africa
Legal Guardians	AfroCentric Health	Responsible Party	South Africa
Legal Guardians	Allegra	Responsible Party	South Africa
Legal Guardians		Responsible Party	South Africa
Legal Guardians	Bonitas medical aid	Responsible Party	South Africa
Legal Guardians		Responsible Party	South Africa
Legal Guardians		Responsible Party	South Africa
Legal Guardians	Interpharm	Responsible Party	South Africa
Legal Guardians		Responsible Party	South Africa
Legal Guardians	Medscheme	Responsible Party	South Africa
Legal Guardians	Polmed Medical aid	Responsible Party	South Africa

Legal Guardians		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students	AfroCentric Health	Responsible Party	South Africa
Students	Afrotech	Operator	South Africa
Students		Responsible Party	South Africa
Students	Illumin8 BEE Consultants	Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Students		Responsible Party	South Africa
Competent Persons	Allegra	Responsible Party	South Africa

Competent Persons		Responsible Party	South Africa
Competent Persons	Bonitas medical aid	Responsible Party	South Africa
Competent Persons		Responsible Party	South Africa
Competent Persons		Responsible Party	South Africa
Competent Persons	Medscheme	Responsible Party	South Africa
Competent Persons	Polmed Medical aid	Responsible Party	South Africa
Competent Persons		Responsible Party	South Africa
Suppliers	AfroCentric Health	Responsible Party	South Africa
Suppliers	Afrotech	Operator	South Africa
Suppliers		Operator	South Africa
Suppliers		Operator	South Africa
Suppliers	Finance Department (AfroCentric)	Responsible Party	South Africa

Suppliers	Responsible Party	South Africa
Suppliers	Responsible Party	South Africa
Suppliers	Responsible Party	South Africa
Suppliers	Responsible Party	South Africa
Suppliers	Responsible Party	South Africa
Suppliers	Operator	South Africa
Suppliers	Operator	South Africa
Consultants	Responsible Party	South Africa
Consultants	Responsible Party	South Africa
Consultants	Responsible Party	South Africa
Consultants	Responsible Party	South Africa
Consultants	Responsible Party	South Africa

Customers / Clients		Responsible Party	South Africa
Customers / Clients	AfroCentric Health	Responsible Party	South Africa
Customers / Clients	Afrotech	Operator	South Africa
Customers / Clients	Allegra	Operator	South Africa
Customers / Clients	Allegra	Responsible Party	South Africa
Customers / Clients	Bonitas medical aid	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Operator	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa

Customers / Clients	Illumin8 BEE Consultants	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients	Nexus	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients	Medscheme	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients	Polmed Medical aid	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa

Customers / Clients	Sanlam	Responsible Party	South Africa
Customers / Clients		Responsible Party	South Africa
Prospective Employees	AfroCentric Health	Responsible Party	South Africa
Prospective Employees	Afrotech	Operator	South Africa
Prospective Employees	Illumin8 BEE Consultants	Responsible Party	South Africa

For the following purposes we may disclose your personal information to authorised third parties because it's in their legitimate interests:

- Customer sales, service and support
- Medical consultation and examination
- Medical treatment, prescription and referrals
- Membership administration and management
- Auditing and taxation services

If we transfer your personal information outside of South Africa, we apply the necessary safeguards which include, confirming whether the receiving country has the proper data protection law, ensuring that there is a binding agreement between parties or, if the transfer is internal to our organisation, commitment to binding corporate rules. Details of these safeguards may be obtained by contacting us directly.

How do we look after personal information?

We limit the amount of personal information collected to only what is fit for the purposes as described above. We restrict, secure and control all of our information assets against unauthorised access, damage, loss or destruction; whether physical or electronic. We retain personal information only for as long as is described above, to respond to your requests, or longer if required by law. If we retain your personal information for historical or statistical purposes we ensure that the personal information cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal information.

How can you access your personal information?

You have the right to request access to any of your personal information we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

If you would like to make a request to see what personal information of yours we might hold, you may make a request from our organisation website or contact us as per the details above

Where you have previously given your consent to process your personal information, you also have the right to request that we transmit your personal information to a different service provider.

Where it may have been necessary to get your consent to use your personal information, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal information without affecting the lawfulness of processing based on consent before your withdrawal.

Our Information Officer

Lindsay Walker
Lindsay@corporation26.co.za
Telephone: +27111007557

The SA Information Regulator

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details below.

The Information Regulator (South Africa)
PO Box 31533
Braamfontein
27 Stiemens St
Braamfontein
2017
The Information Regulator (South Africa)
complaints.IR@justice.gov.za
27827464173
infoereg@justice.gov.za